

[Name] [Addresss]

8 August 2024

Dear

NEW FIRE ALARM SYSTEM

You should have recently received a letter to all who reside at Evenlode advising of the new fire alarm installation. It is vital for the successful operation of the system that the alarm is installed in every home, including leased properties.

You will be pleased to know that there will be no charge to leaseholders for the installation. You have not been charged for the Waking Watch and the alarm is replacing the Waking Watch to enhance the fire protection of the buildings.

If you are subletting your property, please ensure that your tenant is aware that they need to provide access. Our contractor Trail Group will be contacting all residents in the next few weeks to arrange appointments to install the alarms during September and October.

As a leaseholder, you are responsible for the gas and electrical services inside your home. It is important for the safety of you, your family, any tenants in your flat and your neighbours that the gas and electrical installations are regularly tested. As Housing Solutions is responsible for the overall structure, it is important that we can be assured that all necessary compliance certificates are in place.

Please would you forward the most recent Landlord Gas Safety Record (LGSR) and electrical test certificate (EICR) for your property to evenlodeupdates@housingsolutions.co.uk Thank you for your co-operation.

If you have any questions, please contact us by email at evenlodeupdates@housingsolutions.co.uk or call our Contact Centre on 01628 543101

Yours sincerely,

Samantha Carty

Assistant Director of Property Services

Sarah Andrews

Assistant Director of Housing and Resident Engagement

We want to make sure our information is available to everyone.



If you need any of our information in a different language or other format like braille, large print, or audio CD, just fill in the form on our homepage at www.housingsolutions.co.uk

اگر آپ کو کسی دوسری زبان یا دیگر شکل جیسے بریل ، بڑے پرنٹ یا آڈیو سی ڈی میں ہماری کسی بھی معلومات کی ضرورت ہے تو ، صرف یہاں فارم بھریں۔

Jeśli potrzebujesz którejkolwiek z naszych informacji w innym języku lub innym formacie, takim jak alfabet Braille'a, duży druk lub płyta audio CD, po prostu wypełnij formularz tutaj

ਜੇ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੱਖਰੀ ਭਾਸ਼ਾ ਜਾਂ ਹੋਰ ਫਾਰਮੈਟ ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ, ਵੱਡੇ ਪ੍ਰਿੰਟ ਜਾਂ ਆਡੀਓ ਸੀਡੀ ਵਿੱਚ ਸਾਡੀ ਕਿਸੇ ਵੀ ਜਾਣਕਾਰੀ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਬੱਸ ਇੱਥੇ ਫਾਰਮ ਭਰੋ

إذا كنت بحاجة إلى أي من معلوماتنا بلغة مختلفة أو تنسيق آخر مثل طريقة برايل أو الطباعة الكبيرة أو القرص المضغوط الصوتى ، فما عليك سوى ملء النموذج هنا



01628 543101 contact@housingsolutions.co.uk housingsolutions.co.uk