



ODGERS BERNDTSON



Housing
Solutions

Your invitation to be our new

Executive Director

Service Innovation and Excellence

Accelerate our transformation

Your opportunity to take our organisation to the next level. We are looking for a transformative Executive Director who can embed the change we need to become a truly customer-centric housing association, delivering exceptional services to residents 100% of the time.

We're very good at what we do, we want you to make us great.



Who we are: Housing Solutions



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A housing association by name, a community-builder by nature. We have been serving the needs of the least privileged in Buckinghamshire and Berkshire since 1995, delivering services that radically shift how social and affordable housing services are delivered.

We are financially secure and eager to embrace innovation that benefits people living in our 7,500 properties we currently own or manage. **The next step is to build a sector-leading service that meets their diverse needs faster and more efficiently.**

To see and learn more about Housing Solutions corporate strategy, please watch the following [video](#).



Leading positive change

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As Executive Director you will lead transformation across every aspect of our service, to deliver the best possible customer and employee experiences.

You will interrogate the state of play of our current services, understand the challenges our residents face, and implement a strategy that turbocharges engagement while leaving no one behind.

This includes:

Supporting employees through organisational change and developing talent.

Developing ultra-streamlined digital products that remove unnecessary work.

Optimising internal systems to grow the capacity of our in-house staff.

Integrating our on-the-ground services across all service areas using online tools.

Making sure residents unable to use digital tools can always engage with us.

Communicating effectively and persuasively with residents and staff.

Ultimately, everything you do will have a positive impact on our residents, our team members and the communities we serve.



Who are we
looking for?



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You're a changemaker at heart. You can communicate a vision that brings people with you, implement new processes and navigate your way around resistance with a smile.

You combine strategic thinking and commercial savvy with the crucial ability to turn it into action. You're likely to have experience leading an organisational transformation that involves integrating digital and real-world services.

Attributes you'll need include:

You always see the big picture

Every decision you make ties back to wider strategic and commercial goals.

You empower people

Members of your team are encouraged to be innovative and take ownership of their work.

You are an exceptional communicator

You can get your message across clearly and concisely to any audience.

You are collaborative

You break down barriers and reach out to other teams.

You are entrepreneurial

You have a creative spark, business acumen and a can-do attitude.



We value equality,
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Diversity makes us stronger. We welcome a range of perspectives because they enable us to make better decisions and design services that genuinely address the challenges faced by our diverse community of residents.

We actively encourage people of all backgrounds and those who are differently abled, to apply for this role. We have a zero-tolerance approach to discrimination by anyone at any level and we prioritise creating an inclusive workplace in which **everyone can fulfil their potential.**



Think you can drive change that improves lives?

We'd love to hear from you. Click the button below to find out more and apply.

[Apply now](#)