

EVENLODE RESIDENTS FIRE ALARM COMMUNICATION – IMPORTANT PLEASE READ

Dear (NAME)

NEW FIRE ALARM SYSTEM

We are writing to let you know that we are installing a new temporary fire alarm system in every home in Evenlode to increase your safety. The key points are:

- **We will need your co-operation in providing access to your home so that heat detectors and individual alarms can be installed**
- **This system is essential to residents' ongoing fire safety and we will therefore need access to every individual home**
- **The installations will take place during August and September**
- **We will contact you again to make an appointment to install the equipment during this time**

Housing Solutions brought back the Waking Watch in February 2024 to provide additional protection for residents. This was a temporary measure while we carried out further investigations on the cladding system and options to improve fire safety at Evenlode.

We are working with our specialist consultants to find the right solution to improve the fire resistance of the cladding. However, this will take some time to resolve and implement. This is why we have decided to install the temporary fire alarm system, to support full evacuation in the event of a fire.

The new system will need to be installed in every home, corridors and the loft areas. Each home will have heat detectors to provide early warning of a fire. The system is wireless and will not need any cables. For the system to be effective, a sounder will need to be installed in your kitchen, living room and bedrooms. There needs to be a heat detector for every window and a smoke detector in your hall. The detectors are white and 70mm diameter. They will be linked so that if a sensor detects a risk then the alarm will be raised in the whole zone to tell everyone to evacuate to the designated safe assembly point. Each zone operates separately.

Evenlode will be divided into four zones. These are 1a & 1 – 16; 17- 44; 45 – 72; 73 – 100.

- ✓ Our specialist fire safety contractor, the Trail Group, will install the system in every home during August and September.
- ✓ We will need your co-operation in providing access to the installers.
- ✓ You will be contacted by Trail Group to arrange an appointment for your home. Trail Group will work around holidays and work commitments.
- ✓ We will need approximately half a day in your home, but there should be minimal inconvenience for you.
- ✓ Once this new system is fully installed and operational, we will be able to remove the Waking Watch.
- ✓ All their engineers will have photo ID and will wear a logoed top. Please ask to see ID before letting an engineer into your home. If you are unsure if they are from Trail, please contact Housing Solutions on the number below to check.

We will be carrying out an example installation in an Evenlode home in July so that you will have the opportunity to see what it will look like before work goes ahead in your home.

We will contact you again soon to advise of the location and viewing times for the sample installation and introduce you to the installation team. We will also send a Frequently Asked Questions sheet to provide more details on how the alarms work and what you need to do.

If you have any questions in the meantime, please contact us by email at evenlodeupdates@housingsolutions.co.uk or call our Contact Centre on 01628 543101.

Yours sincerely,

Samantha Carty

Sarah Andrews

Assistant Director of Property Services

Assistant Director of Housing and Resident Engagement

We want to make sure our information is available to everyone.

If you need any of our information in a different language or other format like braille, large print, or audio CD, just fill in the form on our homepage at www.housingsolutions.co.uk

اگر آپ کو کسی دوسری زبان یا دیگر شکل جیسے بریل ، بڑے پرنٹ یا آڈیو سی ڈی میں ہماری کسی بھی معلومات کی ضرورت ہے تو ، صرف یہاں فارم بھریں۔

Jeśli potrzebujesz którejkolwiek z naszych informacji w innym języku lub innym formacie, takim jak alfabet Braille'a, duży druk lub płyta audio CD, po prostu wypełnij formularz tutaj

ਜੇ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੱਖਰੀ ਭਾਸ਼ਾ ਜਾਂ ਹੋਰ ਫਾਰਮੈਟ ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ, ਵੱਡੇ ਪ੍ਰਿੰਟ ਜਾਂ ਆਡੀਓ ਸੀਡੀ ਵਿੱਚ ਸਾਡੀ ਕਿਸੇ ਵੀ ਜਾਣਕਾਰੀ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਬੱਸ ਇੱਥੇ ਫਾਰਮ ਭਰੋ

إذا كنت بحاجة إلى أي من معلوماتنا بلغة مختلفة أو تنسيق آخر مثل طريقة برايل أو الطباعة الكبيرة أو القرص المضغوط الصوتي ، فما عليك سوى ملء النموذج هنا